

## **Rebecca Starkey**

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773-702-4484

### ***Education***

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#### **Master of Science in Library and Information Science**

University of Illinois at Urbana-Champaign, 1999

#### **Bachelor of Arts in History with Honors**

University of Chicago, 1995

### ***Professional Experience***

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#### **University of Chicago Library**

##### ***Head of Research and Instruction***, July 2019-

- Leads the Research and Information Services Team, a group of librarians who participate in the virtual reference services, managing staff training, policies, and scheduling.
- Works closely with other units in the Library to increase communication, standardize practices, and improve coordination of Library public services.
- Manages the Library Information Assistants, a pilot program where undergraduate students provide reference assistance to patrons, supervising 3-4 student employees.
- Administrator for the Library's virtual reference system, LibAnswers, and reference/instruction statistics software, LibInsight.
- As Head of Instruction, advocates for the integration of information literacy and research skills instruction into the curriculum for The College, graduate divisions, and professional programs in cooperation with the Library's subject librarians.
- Leads the Instruction and Outreach Steering Committee, a community of teaching librarians, who work together to develop professional development programs and best practices for staff in order to create innovative, student-focused learning experiences.
- Coordinates the Library's research outreach programs to maximize efforts and ensure a cohesive message about Library collections and services.
- Collaborates with the College Center for Research and Fellowships and UChicagoGRAD to support student research opportunities and international fellowship applicants.
- Partners with University student and faculty support services to build connections on campus to support student learning.
- Consults and advises on the development and renovation of research service and learning spaces.
- Assesses reference and instruction services for the Library to ensure quality and growth.
- Serves as the collection development librarian and Library's liaison for the fields of education and library science.

##### ***Librarian for College Instruction and Outreach***, July 2011 - June 2019

- Developed, lead, and assessed the Library's undergraduate instruction and outreach programs.
- Collaborated and served as liaison for undergraduate support services on campus, including the Office of the Dean of Students, Center for Research and Fellowships, Center for College Student Success, Center for Identity + Inclusion, College Programming Office, Study Abroad Office, etc.
- Managed the University of Chicago Library's Twitter and Instagram accounts.

- Collaborated with registered student organizations and other student groups to provide training for their academic and professional development

### ***Reference Librarian / Instruction Specialist, July 2001 - June 2011***

- Managed the instruction programs offered by Regenstein Library's reference department.
- Taught course-integrated instruction programs and citation management workshops.
- Provided reference services (including desk hours, e-mail, and IM reference) for the University community and visiting researchers.
- Designed LibGuides and Library websites relating to instruction and outreach.
- Oversaw the Library's outreach programs for local public schools.

## **Roosevelt University Library**

### ***Reference Librarian / Instruction Coordinator, October 1999 - June 2001***

- Managed and developed the library instruction program for the Chicago campus.
- Provided general reference services to a diverse student population.
- Served as collection development librarian for history, sociology, women's studies, and the Center for New Deal Studies.

## ***Other Library Experience***

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### **University of Illinois at Urbana-Champaign, University Library**

#### ***Graduate Assistant, August 1998 - August 1999***

- Provided reference service at the Main Library's Information Desk.

### **Chicago Historical Society (now Chicago History Museum)**

#### ***United States Newspaper Program Cataloger, February 1996 - July 1998***

- Cataloged U.S. newspapers held at libraries and museums in the Chicago area.
- Co-authored an \$180,000 grant funded by the National Endowment for the Humanities.
- Developed a database of newspaper holdings located in Chicago area institutions.
- Conducted a survey of over 400 institutions regarding newspaper holdings.

### **University of Chicago Library, D'Angelo Law Library**

#### ***Technical Processing Student Assistant, September 1991 - June 1995***

- Conducted copy cataloging for the RECON project.
- Checked in serials, assisted in claiming, and filed loose-leaf materials.

## ***Publications***

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- **Starkey, Rebecca**, Julie Piacentine, and Kaitlin Springmier. "Library Boot Camp: Scalable Basic Training for New Library Users." In *Planning Academic Library Orientations: Case Studies from Around the World*, edited by Kylie Bailin, Benjamin Jahre, and Sarah Morris, 325-34. <https://doi.org/10.1016/B978-0-08-102171-2.00033-7>.
- **Starkey, Rebecca** and Barbara Kern. "The Class Librarians: Putting a Friendly Face on Library Service." *College & Research Libraries News* 68, no. 7 (July/August, 2007): 429-31. <https://doi.org/10.5860/crln.68.7.7837>

- Hammerman, Susan Summerfield, Barbara Kern, **Rebecca Starkey** and Anne Taylor. "College Students, Cookies and Collections: Using Holiday Study Breaks to Encourage Undergraduate Research in Special Collections." *Collection Building* 25, 4 (2006): 145-49.  
<https://doi.org/10.1108/01604950610706023>

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## ***Presentations, Papers, and Posters***

- **Starkey, Rebecca.** "[A Guide for Chicago Studies: Supporting UChicago Researchers Learning about the City.](#)" Lightning talk for the Chicago Research Summit, October 2021.
- **Starkey, Rebecca.** "[Developing Undergraduates' Information Literacy Skills for Effective Research Proposals.](#)" Webinar for the 19<sup>th</sup> Annual Information Literacy Summit, April 2021.
- **Starkey, Rebecca.** "[Partnering to Support Students in Remote Research Experiences.](#)" Webinar for the Consortium of Academic and Research Libraries in Illinois (CARLI) Undergraduate Research Webinar Series, March 2021.
- Greenleaf, Jen, **Rebecca Starkey**, Audrey Welber. "Canvas and the Library". Ivy Plus Research Teaching and Learning Group, August 2020.
- Edwards, Elizabeth and **Rebecca Starkey.** "[Using Student Survey Data to Build Campus Collaborations.](#)" Paper presented at the ARL Library Assessment Conference, Houston, TX, December 2018.
- **Starkey, Rebecca.** "[Demystifying the Library: Removing Barriers to Research Libraries for First-Generation Students.](#)" Presentation at the Chicago Library UX Monthly Meeting, DePaul University, November 2018.
- **Starkey, Rebecca.** "[Developing News Literacy for Future Reporters: Instruction for Knowledge Journalism.](#)" Poster presented at the Illinois Library Association Annual Meeting, Tinley Park, IL, October 2017.
- **Starkey, Rebecca** and Julie Piacentine. "[Charting a New Course: Lessons Learned from a Curriculum Mapping Project.](#)" Presentation at the Illinois Information Literacy Summit, Palos Hills, IL, May 2017.
- **Starkey, Rebecca** and Julie Piacentine. "[The Global Library: Reaching Students Studying Abroad.](#)" Poster presented at the IACRL Annual Meeting, Chicago, IL, March 2016.
- Piacentine, Julie and **Rebecca Starkey.** "[Library Boot Camp: Getting Students in Shape for Library Research.](#)" Virtual Poster for the ACRL 2015 Conference, March 2015.
- **Starkey, Rebecca.** "[Not Personal Enough: Rethinking the Class Librarian Program at the University of Chicago Library.](#)" Presentation at the Personal Librarian and First-Year Experience Conference, Case Western University, Cleveland OH, April 2014.
- Piacentine, Julie, **Rebecca Starkey**, and John Kimbrough. "[I Want my NYT! Using Apps and News Databases to Help Students Gain News Literacy.](#)" Paper presented at the LOEX Annual Conference, Nashville TN, May 2013.
- Gardner, Julia, **Rebecca Starkey**, and Debra Werner. "[Better Research Through Assignment Design: Helping Faculty Create Successful Research Assignments, Library Programs, Support and Outreach for Undergraduate Students.](#)" Presentation at the Ivies Plus Conference, Yale University Library, New Haven CT, October 2012.
- **Starkey, Rebecca.** "[Developing a "One-Size-Fits-Most" Library Instruction Assessment Tool](#)". Presentation at the 2nd Biennial Kathleen A. Zar Symposium, University of Chicago Library, Chicago IL, June 2011.
- **Starkey, Rebecca.** "[Back to School: The Challenges and Rewards of a Research Library's Instruction Program for a Charter High School in Chicago.](#)" Paper presented at the LOEX Annual Conference, Fort Worth TX, May 2011.

- Hammerman, Susan Summerfield, Barbara Kern, **Rebecca Starkey** and Anne Taylor. "[College Students, Cookies and Collections: Using Holiday Study Breaks to Encourage Undergraduate Research in Special Collections.](#)" Poster session at the ALA Annual Conference, Chicago IL, June 2005.

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## Service

### University of Chicago Library Committees

- FLI Textbook Access and Affordability Workgroup (Convener), 2021- Present
- Leisure Reading Collection Work Group (Co-Chair), 2021 - Present
- Search Committee - D'Angelo Law Library Access Services and Reference Librarian, 2021
- Communication Subgroup of the COVID Services Committee, 2020 - Present
- COVID Services Committee, 2020 - Present
- Search Committee - Director of Digital Scholarship and Scholarly Communication Librarian, 2020-2021
- Reference and Information Services Team (Chair), 2019 – Present
- Ithaka S+R Survey Team, 2019 - 2020
- Librarians Forum, 2018 – Present
- Search Committee - Curator of Rare Books, 2017-2018
- Search Committee - Head of Research & Instruction, Special Collections, 2017-2018
- Ithaka S+R Undergraduate Survey Team, 2016-2017
- Instruction and Outreach Steering Committee (Chair), 2015 – Present
- LibGuides Working Group, 2013 - 2014
- Assessment Planning Team, 2012 - 2015
- EBSCO Discovery Service Evaluation Group, 2011 - 2012
- Search Committee - Reference Librarian/Instruction Services Specialist, 2011
- Regenstein First Floor Redesign Group, 2011
- Search Committee, Science Reference Librarian/Bioinformatics Specialist, 2011
- Committee on Instruction and Outreach, 2010 - 2015 (Co-Chair 2010 - 2011)
- Subject Guide Management Tools (LibGuides) Investigation Group, 2009 - 2010
- Regenstein Library Space Planning Task Force, 2009 - 2010
- Outreach and Instruction Committee, 2007 - 2010 (Chair 2009 - 2010)
- College Instruction and Outreach, 2001 - 2010 (Chair 2003 - 2005)
- Assessment Group, 2004 - 2007
- Bibtools Committee, 2003 - 2015
- Digital Resources Delivery Group, 2002 - 2007
- Chalk Library Instruction Committee, 2005 - 2006
- Library Web Site Redesign Group, 2005
- Leadership Development Program, 2003 - 2004
- LibQUAL+ Committee, 2003 - 2004
- Search Committee - Science Reference Librarian, 2003 - 2004
- Electronic Resources Database Group (Chair), 2002 – 2003
- Committee on Reference, 2001 – 2016
- Collection Development Committee, 2001 – Present

### Roosevelt University Library Committees

- Library Marketing Committee, Chair, 2000 - 2001
- Library Facilities Task Force, 2000
- Music Librarian Search Committee, 2000
- Web Page Committee, 1999 - 2000

## **University Service**

- Learning Technologies Group, 2017 – Present (Chair 2021-Present)
- Interdisciplinary Research in the Humanities Faculty Board Committee (ExOficio), 2020 – Present
- John Crerar Writing Prize Review Committee, 2018 – Present
- Umbrella Initiative, 2010 – 2012 and 2014
- Chalk (Blackboard) Steering Committee, 2011, 2013
- Martin Luther King Week Committee, 2004 – 2005

## **Professional Service**

- EBSS Education Research Libraries Discussion Group, 2020 - Present
- ULS Current Topics Discussion Group, 2020 – Present
- Ivies Plus Research, Teaching and Learning Coordinating Committee, 2020 – Present
- ACRL Instruction Section, Awards Committee, 2014 - 2016
- BTAA Instruction Librarians Committee, 2005 - 2012 and 2014 – Present (Chair 2016 – 2017)
- MITC First-Year Information Literacy in the Liberal Arts Assessment Committee, 2004 - 2006
- Chicago Area Bibliographic Instruction Librarians Group, 2000 – 2003

## **Volunteer Service**

- Taking the Next Step, Panelist, 2003 – 2006, 2018 - 2021
- FLI (First-Generation, Low-Income, Immigrant) Champion, 2017 - 2019
- Center for College Student Success Mentor, 2015 - 2016
- George M. Pullman Educational Foundation Alumni Program, 2015
- Alumni Careers Network, 2003 - Present
- Citizenship Tutor for the Chicago Korean-American Senior Center, 1997 - 1998

## **Select Professional Development**

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- Know News: Engaging with Mis- and Disinformation ILMS Symposium, Simmons College, 2018
  - Undocumented Student Ally Certificate, 2018
  - Mental Health First Aid Certificate, 2018
  - LGBTQ Student Life Safe Space Certificate, 2017
  - ACRL Information Literacy Immersion
    - University of Chicago Immersion Program, 2015
    - Practical Management Track, 2013
    - Program Track (Associated Colleges of the Midwest), 2003
    - Teacher Track, 2002
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## **Awards and Fellowships**

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- H. W. Wilson Foundation Scholarship, 1999
  - Chicago Business Fellow, 1994
  - George M. Pullman Educational Foundation Scholar, 1991 – 1995
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